

# Travelabout @ Ryde-Eastwood

## General Reservation Form 2012

Name of tour.....

Departure Date ..... Tour Price .....

Departure City: Sydney..... Brisbane..... Melbourne..... Perth.....

### First passenger:

Surname: ..... First name ..... (same as passport)

Title (Mr /Mrs/Ms/Dr ..... Passport No..... Expiry date ..... DOB .....

Preferred name..... Email address: .....

Address: ..... Post code .....

Home phone No. .... Work phone No. .... Mobile .....

Any dietary or special requirements.....

Next of kin - to contact in case of emergency Name .....

Relationship?..... Home phone No. .... Mobile .....

### Travelling with (second passenger):

Surname: ..... First name ..... (same as passport)

Title (Mr /Mrs/Ms/Dr ..... Passport No..... Expiry date ..... DOB .....

Preferred name..... Email address: .....

Address: ..... Post code .....

Home phone No. .... Work phone No. .... Mobile .....

Any dietary or special requirements.....

Next of kin - to contact in case of emergency Name .....

Relationship?..... Home phone No. .... Mobile .....

Airline seating preference: .....

Accommodation type required:  Twin  Double  Single

Are you a single traveller and wish to share? .... Yes .... No

Are you interested in extending your stay ? .....

I/we enclose a non refundable deposit of \$..... being required deposit to secure my/our place on the above tour. I/we understand the final payment is due 75 days prior tour departure. Alternatively, if paying by credit/debit card post this form and follow up with a phone call with your card details.

*We strongly recommend you take out comprehensive travel insurance at this time, to protect your deposit from unforeseen circumstances. Insurance information is available from our office.*

*Please attach a photocopy of your passport when paying your deposit.*

**Declaration** I/we confirm, that I/we have read and understood the general information and booking conditions printed overleaf and accept all conditions.

Signed ..... Date .....

## Travelabout @ Ryde-Eastwood

117 Ryedale Road, West Ryde NSW 2114

9807 5188 (Sydney callers) - FreeCall 1800 067 649 (outside Sydney callers)

Licence No 2TA01724 Office hours: 10am to 5.30pm weekdays ABN 43 002 845 909

Full Members of Travel Compensation Fund (TCF) and Australian Federation of Travel Agents (AFTA)

## GENERAL INFORMATION AND BOOKING CONDITIONS

**Tour operator:** Circuit Travel Pty Limited trading as Cosmos and will provide the Scandinavian coach tour. Whilst touring a professional tour director will be appointed to assist the group with general tour operations passenger assistance, general sightseeing and commentary. Coach touring will be a modern air-conditioned luxury coach and seat rotation system is generally operated for comfort and convenience of all passengers. Smoking is not permitted on coaches, however frequent comfort stops are made whilst touring. Cosmos reserve the right to vary the itinerary or substitute hotels should unforeseen circumstances beyond our control necessitate. Copies of Cosmos brochures are available upon request.

**Airline:** Thai Airways have been contracted to provide flights in economy class and are subject to the airline's usual conditions of travel. Airline taxes and fuel surcharge of \$445 have been included in the cost of the tour. The Singapore Airline option is subject to a minimum of 10 passengers travelling and the option includes \$550 in airline taxes and fuel surcharges. However, with both airlines, this will be adjusted upon ticket issue approximately 30 days prior departure.

**Insurance:** It is a condition of this tour and entry into Russian, that comprehensive travel insurance is taken out to protect passengers from cancellation charges, medical, accident, curtailment, emergency evacuations, baggage costs, etc. Travelabout can assist you with comprehensive travel insurance offering a standard 10% group discount. However if you wish to arrange your own travel insurance, a copy of the policy is required prior departure. Travelabout @ Ryde-Eastwood will charge an administration service fee of \$110 per claim for supporting documentation and statements as requested by the insurance company. However where policies are not issued by Travelabout @ Ryde-Eastwood then a \$165 administration fee will apply. Please note that this amount is a claimable expense when making an insurance claim.

**Hotels:** Hotels used in this tour are rated superior to moderate standard, similar to 3 and 3 ½ star hotel rating. All rooms have private bathroom, and usually with tea and coffee making facilities. A list of hotels and contact details will be given prior departure.

**Tour price:** Tour price includes return economy airfares, accommodation, coach touring, transfers, entry fees and all meals as indicated. Also portage of one suitcase per person included. Preferred payment is by personal cheque or direct deposit, however payment by Visa or MasterCard will attract a bank service fee of 2.2%. American Express and Diners are not accepted. Tour cost is subject to currency fluctuations out of our control and should the tour cost increase by more than 5%, passengers have the right to cancel within 7 days of notice without penalty incurred.

**Deposits and payments:** A non-refundable deposit of \$500 per person is required to secure your place on most tours. If a cruise is included then an additional deposit between \$250 and \$500 per person is generally required. Final payments are generally due 65 days prior departure and 100 days if a cruise is included. We strongly recommend taking out travel insurance at time of deposit payment, to protect your deposit.

**Tour price does not include:** Passports, visas, meals other than stated, drinks, laundry, and items of personal nature, tips and gratuities.

**Passports and visas:** All passengers travelling are required to hold a valid passport, with a minimum validity of 8 months prior departure. A Russian visa is required and Travelabout will provide application forms and lodgement.

**Luggage:** One standard suitcase per person is allowed and not to be larger than 750 x 450 x 250 and not heavier than 20 Kilos. Aircraft and coach carry-on luggage is limited to 400 x 330 x 160 and not heavier than 7kilos.

**Tour cancellation:** Tour costs are based on a minimum of 15 passengers travelling and should we not achieve this minimum number, we reserve the right to cancel or re-cost the tour. If cancelled, a full refund will be made.

**Agents responsibility:** Drindoe Pty Limited ABN 4 3 002 845 909, having its registered office at level 3, 1 Bolger Street, Campbelltown NSW 2560. Drindoe Pty Limited is a fully licensed travel agent with full accreditation, trading as Travelabout at Ryde-Eastwood, and act in the capacity as agent for companies and persons providing services in this tour. However Drindoe Pty Limited in its capacity as an intermediary while acting in good faith, does not accept any responsibility for default causing loss or injury to person or property. Whether by negligence or otherwise on the part of the any company or their employee or any individual providing any of the features or services offered in this tour. Drindoe Pty Limited is not liable for any loss suffered by any person or any additional expense caused or occasioned by delays, change of aircraft services, illness, injury, strikes, civil and international disturbances, quarantine, flood or whatsoever nature interfering with, altering or adding cost of the service requested or booked.

**Tour brochure:** All care has been taken in preparing this brochure and information as is correct when printed, and is subject to change without notice.

**Cancellations and refunds:** Any cancellation must be made in writing to Travelabout at Ryde-Eastwood. Cancellation outside 100 days will be loss of deposit. The following cancellation fees apply: 100-30 days 50%; 29-14 days 75%; 13-8 days 85%; within to 7 days 100%. We regret not being able to refund for absence from tour, meals, sightseeing, entry fees, etc.

**N.B.** Please contact our office if you have any queries on the itinerary, booking conditions, tour inclusions and travel insurance issues.

Amended: 20 January 2011

Travelabout @ Ryde-Eastwood

Office hours: 10am to 5.30pm weekdays

(02) 9807 5188 FreeCall 1800 067 649

Licence No 2TA001724

email: travelabout@travel-tours.com.au

ABN 43 002 845 909

**Affiliate of the Jetset-Travelworld and Full Members of Travel Compensation Fund & AFTA**