

# Travelabout @ Ryde-Eastwood

Reservation Form – to be completed for any of our Croatia-Slovenia-Italy 2012 Group Tours

Select your tour (Please tick):  27-day Best of Croatia, Slovenia and Italy – departing 26 August 2012  
 24-day Highlights of Croatia and Slovenia – departing 29 August 2012

Departure City (Please tick):  Sydney  Brisbane  Melbourne  Perth

First passenger:

Surname: ..... First name ..... (same as passport)  
Title (Mr/Mrs/Ms/Dr) ..... Passport No..... Expiry date ..... DOB .....  
Preferred name..... Email address: .....  
Address: ..... Post code .....  
Home phone No. .... Work phone No. .... Mobile .....  
Any dietary or special requirements.....  
Next of kin - to contact in case of emergency Name .....  
Relationship? ..... Home phone No. .... Mobile .....

Travelling with (second passenger):

Surname: ..... First name ..... (same as passport)  
Title (Mr/Mrs/Ms/Dr) ..... Passport No..... Expiry date ..... DOB .....  
Preferred name..... Email address: .....  
Address: ..... Post code .....  
Home phone No. .... Work phone No. .... Mobile .....  
Any dietary or special requirements.....  
Next of kin - to contact in case of emergency Name .....  
Relationship? ..... Home phone No. .... Mobile .....

Airline seating preference: (not guaranteed) .....

Accommodation type required:  Twin  Double  Single

Are you a single traveller and wish to share?  Yes  No

Are you interested in extending your trip .....  
.....  
.....

I/we enclose a non refundable deposit of \$..... being required deposit to secure my/our place on the above tour. I/we understand the final payment is due 60 days prior tour departure. Alternatively, if paying by credit/debit card post this form then follow up with a phone call with your card details.

*Travelabout strongly recommend you take out comprehensive travel insurance at this time, to protect your deposit from any unforeseen circumstances. Insurance information is available from our office.*

*Please attach a photocopy of your passport when paying your deposit.*

**Declaration** I/we confirm, that I/we have read and understood the general information and booking conditions printed overleaf and accept all conditions.

Signed ..... Date .....

## Travelabout @ Ryde-Eastwood

117 Ryedale Road, West Ryde NSW 2114

9807 5188 (Sydney callers) - FreeCall 1800 067 649 (outside Sydney callers)

Email: sales@travelabouttours.com.au Website: www.travelabouttours.com.au Fax: 02 9807 5122

Licence No 2TA01724 Office hours: 10am to 5.30pm weekdays ABN 43 002 845 909

Members of ATAC and TCF (Travel Compensation Fund)

## GENERAL INFORMATION AND BOOKING CONDITIONS

**Tour operator:** The tour operators are Elite Travel incorporated in Croatia and Rusconi Viaggi incorporated in Italy. Elite Travel will provide the Croatian and Slovenian portion of the tour and Rusconi Viaggi will provide the Italian portion if applicable. Both companies' will provide accommodation, coach transport, boat charter, ferries, day tours, airport transfers and local guides. Whilst coach-touring a professional tour director will be appointed to assist the group with general tour operations, passenger assistance, general sightseeing and commentary. Coach touring will be in a modern air-conditioned luxury coach and seat rotation system is generally operated for comfort and convenience of all passengers, and at the discretion of the tour director. Smoking is not permitted on coaches, however frequent comfort stops are made whilst touring. Both Elite Travel and Rusconi Viaggi reserve the right to vary the itinerary or substitute hotels should unforeseen circumstances beyond their control necessitate.

**Airline:** Thai Airways will provide the long-haul flights in economy class and are subject to the airline's usual conditions of travel. Airline taxes have been included in the tour price and the amount has been stated in the tour brochure. However this is subject to change until tickets have been issued which is usually 4 to 6 weeks prior to departure. Passengers wishing to extend their holiday can do so subject to a group booking split away fee \$100 per person. Any variation in airline taxes greater than \$10 either way will be adjusted.

**Insurance:** Travelabout @ Ryde-Eastwood strongly recommend that comprehensive travel insurance is taken out to protect passengers from cancellation charges, medical, accident, curtailment, emergency evacuations, baggage loss, etc. Travelabout can assist you with comprehensive travel insurance offering a standard 10% group discount. In the event of any travel insurance claim, Travelabout @ Ryde-Eastwood will charge an administration service fee of \$110 per claim for supporting documentation and statements as requested by the insurance company. However where policies are not issued by Travelabout, @ Ryde-Eastwood then a \$165 administration fee will apply. Please note that this fee is a claimable expense if and when making an insurance claim.

**Hotels:** Hotels used in this tour are rated superior to moderate standard, similar to 3 and 4 star hotel rating. All rooms have private bathroom, and some with tea and coffee making facilities. A list of hotels and contact details will be given prior departure.

**Tour price:** Tour price includes return economy fares, accommodation, coach touring, transfers, entry fees and all meals as indicated. Also gratuities for tour director and coach driver have been included. Portage of only one suitcase per person included. Preferred payment is by cheque or direct deposit, however payment by Visa or MasterCard will attract a bank service fee of 1.5%. American Express and Diners are not accepted.

**Tour price does not include:** Passports, visas, meals other than stated, drinks, laundry, and items of personal nature and tips for local guides and drivers.

**Deposits and payments:** A non-refundable deposit of \$500 per person is required to secure your place on our tours. Balance of payment and any additional travel arrangements is due 60 days prior to departure from Australia. We strongly recommend taking out travel insurance to protect any payments made.

**Passports and visas:** All passengers travelling are required to hold a valid passport, with a minimum validity of 8 months prior to departure.

**Luggage:** One standard suitcase per person is allowed and not to be larger than 750 x 450 x 250 and not heavier than 20 Kilos. Aircraft and coach carry-on luggage is limited to 400 x 330 x 160 and not heavier than 7kilos. It is the sole responsibility of passenger's to observe these limitations and avoid possible luggage rejection and penalty charges.

**Tour cancellation:** Tour costs are based on a minimum of 20 passengers travelling and should we not achieve this minimum number, we reserve the right to cancel or re-cost the tour. If cancelled, a full refund will be made.

**Agents responsibility:** Drindoe Pty Limited ABN 43 002 845 909, having its registered office at level 3, 1 Bolger Street, Campbelltown NSW 2560. Drindoe Pty Limited is a fully licensed travel agent with full accreditation and trades as Travelabout, Travelabout Tours and Travelabout at Ryde-Eastwood. Drindoe Pty Limited acts in the capacity as agent for companies and persons providing services in this tour. However Drindoe Pty Limited in its capacity as an intermediary and while acting in good faith, does not accept any responsibility or liability for default causing loss or injury to person or property. Whether by negligence or otherwise on the part of the any company or their employee or any individual providing any of the features or services offered in this tour. Drindoe Pty Limited is not liable for any loss suffered by any person or any additional expense caused or occasioned by delays, change of aircraft services, illness, injury, strikes, civil unrest and international disturbances, quarantine, flood or whatsoever nature interfering with, altering or adding cost of the service requested or booked.

**Tour brochure:** All care has been taken in preparing this brochure and information is correct when printed, and is subject to change without notice.

**Cancellations and refunds:** Any cancellation must be made in writing to Travelabout at Ryde-Eastwood. Any cancellation will forfeit the \$500 per person deposit paid. The following cancellation fees apply: 60-30 days 50%; 29-14 days 75%; 13-8 days 85%; within 7 days 90%. We regret not being able to refund for absence from tour, meals, sightseeing, entry fees, etc.

**N.B.** Please contact our office should you have any queries on booking conditions, tour inclusions or not sure of any travel insurance conditions

### Travelabout @ Ryde-Eastwood

117 Ryedale Road, West Ryde NSW 2114

**(02) 9807 5188 FreeCall 1800 067 649**

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