

# Travelabout @ Ryde-Eastwood

## Group Tour Reservation Form

Name of Tour ..... Departure Date .....

Departure City: Sydney..... Brisbane..... Melbourne..... Perth.....

### First passenger:

Surname: ..... First name..... (same as passport)  
Title (Mr /Mrs/Ms/Dr ..... Passport No..... Expiry date ..... DOB .....  
Preferred name..... Email address: .....  
Address: ..... Post code .....  
Home phone No. .... Work phone No. .... Mobile .....  
Any dietary or special requirements.....  
Next of kin - to contact in case of emergency Name .....  
Relationship ..... Home phone No. .... Mobile .....

### Travelling with:

Surname: ..... First name..... (same as passport)  
Title (Mr /Mrs/Ms/Dr ..... Passport No..... Expiry date ..... DOB .....  
Preferred name..... Email address: .....  
Address: ..... Post code .....  
Home phone No. .... Work phone No. .... Mobile .....  
Any dietary or special requirements.....  
Next of kin - to contact in case of emergency Name .....  
Relationship ..... Home phone No. .... Mobile .....

Airline seating preference: .....

Accommodation type required:  Twin  Double  Single

Are you a single traveller and wish to share? (please indicate Yes or No) .....

Are you interested in extending your stay? .....

I/we enclose a non refundable deposit of \$..... being \$500 per person to secure my/our place on the tour. I/we understand the final payment is due 60 days prior departure.

*We strongly recommend you take out comprehensive travel insurance at this time, to protect your deposit from unforeseen circumstances. Insurance information is available from our office.  
Please include a photocopy of your passport when paying your deposit.*

**Declaration** I/we confirm that I/we have read and understood the general information and booking conditions printed below and accept all conditions.

Signed ..... Date .....

**Travelabout @ Ryde-Eastwood**  
117 Ryedale Road, West Ryde 2114  
**9807 5188**

Licence No 2TA01724 office hours: 10am to 5.30pm weekdays ABN 43 002 845 909  
Members of the Travel Agents Compensation Fund and Australian Federation of Travel Agents

## GENERAL INFORMATION AND BOOKING CONDITIONS

**Tour operators:** Circuit Travel Pty Limited trading as Cosmos, Euroscape Travel and Trafalgar Operations Limited trading as Trafalgar Tours will provide all coach touring as indicated in Travelabout @ Ryde-Eastwood's selection of group tour brochures for 2009. Whilst touring, a professional tour director will be appointed to assist the group with general tour operations, general sightseeing, commentary and passenger assistance. All coach touring will be in a modern air-conditioned luxury coach. A seat rotation system is generally operated for comfort and convenience of all passengers. Smoking is not permitted on coaches, however frequent comfort stops are made whilst touring. All tour operators reserve the right to vary the itinerary or substitute hotels should unforeseen circumstances beyond our control necessitate. Copies of Cosmos, Euroscape Travel and Trafalgar Tours brochures are available upon request.

**Airline:** Thai Airways have been contracted to provide all international flights in economy class, as indicated. All flights are subject to the airline's usual conditions of travel and group airfare conditions.

**Travel Insurance:** It is a condition of any Travelabout @ Ryde-Eastwood's tours that comprehensive travel insurance is taken out to protect clients from cancellation charges, curtailment, emergency evacuations, medical, accident, baggage costs, etc. We are able to assist you with comprehensive travel insurance, and offer a standard group discount of 10%. However, if you wish to arrange your own travel insurance, a copy of the policy is required prior to departure. A claims document administration service fee of \$110 per claim will apply to all insurance claims, where the policy is not issued by Travelabout @ Ryde-Eastwood.

**Hotels:** Hotels used in this tour are rated first class to moderate standard, similar to 3 and 4 star hotel rating. All rooms have private bathrooms, and mostly with tea and coffee making facilities. A list of hotels and contact details will be given prior to departure.

**Tour price:** Tour prices include return economy airfares, accommodation, coach touring, transfers, entry fees and all meals as indicated. Porterage cost included of one suitcase per person at hotels whilst on coach tour portion. Payment by Visa or MasterCard credit/debit card will attract a bank surcharge or 2.2%. American Express and Diners are not accepted. Tour costs are subject to currency fluctuations out of our control and should the tour cost increase by more than 5%, passengers have the right to cancel within 7 days of notification, with no penalty incurred.

**Deposits and payments:** A non refundable deposit of \$500 per person is required to secure your place on any tour. Final payments are required no later than 60 days prior departure from Australia. We strongly recommend taking out travel insurance when paying your deposit, for immediate protection.

**Tour price does not include:** Airline charges, taxes, security taxes, fuel surcharges, passports, visas, meals other than stated, drinks, laundry, items of personal nature, tips and gratuities.

**Passports and visas:** All passengers travelling are required to hold a valid passport, with a minimum validity of 8 months from departure. Visas may be required to enter some countries, and we will advise accordingly.

**Luggage:** One standard suitcase per person is allowed and not to be larger than 75 x 60 x 25 (CM) and not heavier than 20 Kilos. Aircraft and coach hand luggage is limited to 40 x 33 x 16 (CM) and no heavier than 8 kilos

**Medical:** It is wise to visit your doctor before your trip and carry cough and flu tablets, preferred paracetamol, antibiotic and upset stomach aiding medicines whilst on tour.

**Tour cancellation:** Tour costs are based on a minimum of 20 passengers travelling on each tour. Should we not achieve this number, we reserve the right to cancel or re-cost the tour. If cancelled a full refund will be paid.

**Agents responsibility:** Drindoe Pty Limited ABN 43 002 845 909, having its registered office at level 3, 1 Bolger Street, Campbelltown NSW 2560. Drindoe Pty Limited is a fully licensed travel agent with full accreditation, trading as Travelabout at Ryde-Eastwood, and act in the capacity as agent for companies and persons providing services in this tour. Drindoe Pty Limited makes every effort to ensure that the reservations and bookings made with companies and persons providing such services in this tour are fulfilled by them. However Drindoe Pty Limited in its capacity as an intermediary while acting in good faith, does not accept any responsibility for default causing loss or injury to person or property, whether by negligence or otherwise on the part of the any company or their employee, or any individual providing any of the features or services offered in this tour. Drindoe Pty Limited is not liable for any loss suffered by any person or any additional expense caused or occasioned by delays, change of aircraft services, illness, injury, strikes, civil and international disturbances, quarantine, flood or whatsoever nature interfering with, altering or adding cost of the service requested or booked.

**Tour brochure:** All care has been taken in preparing the individual brochures and believe all information to be correct at time of print, and is subject to change without notice. Photo images used in the brochures may not necessarily be places visited on our tours.

**Cancellations and refunds:** Any cancellation must be made in writing. Cancellation outside 60 days will be loss of deposit. The following cancellation fees apply per person (days prior to departure): 60-30 days 40%; 29-14 days 75%; 13-8 days 85%; within to 7 days 100%. We regret not being able to make any refund for absence from tour, meals, sightseeing, entry fees, etc.

**N.B.** Please contact our office should you have any queries on itineraries, booking conditions, tour inclusions or any travel insurance conditions issues

Travelabout @ Ryde-Eastwood  
117 Ryedale Road, West Ryde NSW 2114  
9807 5188

Office hours: 10am to 5.30pm weekdays

Licence No 2TA001724

email: travelabout@travel-tours.com.au

ABN 43 002 845 909